

FLORIDA COORDINATING COUNCIL  
FOR THE DEAF AND HARD OF HEARING  
QUARTERLY MEETING AND PUBLIC HEARING  
MAY 10, 2007

THE CROWNE PLAZA  
1601 BELVEDERE ROAD  
WEST PALM BEACH, FLORIDA 33406

Meeting convened at 8:42 a.m. by Chair, Joan Haber.

Members present: Randy Ellsworth, Chris Wagner, Rick Kottler, Joan Haber, Tanya English, Joe Naulty, Eloise Williams, Carolyn Franklin, Carol Christopherson, Lisa Schaefermeyer, Laurie Gaylord (late arriving), and Karen Anderson, DOH Liaison to the Council and Mary Grace Tavel, Assistant to Council.

Members absent: Stan Gustetic, Sarah Harris, Evan Goldman, John Jackson, Julie Church.

Service providers: Interpreters, Caroline Partin, Craig Anderson, Tony Bray, and Brenda Stansbury; CART provider Dee Boenau; CODASound, Alex Cora and Sergio; and SSP, Amanda Brata.

Introductions were made.

Randy made a motion to accept the agenda, which Carol seconded. The agenda passed unanimously.

Members of the audience who elected to attend the Council meeting that morning were introduced: Melvin Herring, Florida Department of Health, Dawn Saunders, Florida Department of Education and Judy Martin, Hearing Loss Association of Florida.

Next, Leisa Reinecke Flynn, Ph.D., who was to conduct the strategic planning session, was introduced. Leisa explained the exercise in planning.

The Council's mission statement was analyzed. Several people gave their opinions regarding the Council's goals.

Target groups are consumers, businesses and legislators.  
Actions are education, advocacy, advice and coordination.

Leisa explained SWOT Analysis:

**Strengths**

**Weaknesses**

**Opportunities**

**Threats**

The groups were instructed to analyze the strengths and weaknesses of the Council (post-it-note colors were assigned to each group):

Group 1: Eloise, Caroline, Melvin, Dawn and Mary Grace (lime green)

Group 2: Chris, Rick, Lisa (blue)

Group 3: Joan, Judy, Tanya, Carol (orange)

Group 4: Randy, Karen, Joe (yellow)

Groups reached a consensus on strengths and weaknesses by the tally method.

**Strengths:**

- Diversity
- Staff
- Interaction/influence w/ legislature

**Weaknesses:**

- Lack of resources (staff, dollars, time)
- Sunshine law limitations/bureaucracy
- Consistency of representation at meetings
- Lack of prominence or name recognition
- Lack of authority/no strong foundation
- Self-serving interests of council members

**Opportunities:**

- Public input
- New technology
- Collaboration with other groups
- Website

**Threats:**

- Competition for Funding
- DOH doesn't want us (x 4)
- Understanding of hearing loss

- Foes, such as the FL Medical Association (x 2)/Big pockets against the Council
- Resistance to change
- Misinformation about the role of the Council
- Credibility of the Council
- Enforcement of ADA laws
- Internal differences of opinion
- Lack of confidence by public
- Turf guarding
- Uncertainty of funding
- Bureaucracy within DOH
- Loss of staff if we leave DOH
- PR issues
- Service providers being resistant to change

11:50 LUNCH BREAK

Meeting resumed at 1:00 p.m.

Leisa began the next portion of the exercise by asking the following questions:

What do you vision the council would have produced in 30 years from now?

What do you vision the council would have produced in 3 years from now?

Four different groups were formed and met to prioritize their thoughts on what would be most important for the Council to focus on in the coming years:

Group 4: Tanya, Randy, Lisa and Mary Grace

Group 3: Joan, Karen, Eloise

Group 2: Carolyn, Melvyn, Rick, Joe

Group 1: Chris, Dawn, Judy, Carol (cycle)

After the groups reconvened as one, the results were tallied, and the following is the consensus of the discussions in order of importance:

(1) Outreach and public awareness:

- a. Training
- b. Awareness

(2) Increase resources

(3) Authority

2:40 pm Laurie Gaylord arrived.

There was an animated discussion regarding the Council's role in ADA advocacy and Public Awareness.

The next task was to make a list of goals, add specificity to these items, and prioritize them with a timeline.

Major Goals:

- (1) Advocacy for ADA compliance.
- (2) Public /Awarenes and Outreach
- (3) Funding:
  - a. Training on rights under the ADA
  - b. Need pilot grant, just to do a study on how to spend the money
  - c. Challenge to only meet 4 times a year and spend the money

Leisa offered to come to Tallahassee for a meeting and have a one-day meeting and come up with 20 ways to quickly reach a lot of people (from her marketing background).

Short-term goals:

- Hire a PR firm
- Hire a person to do outreach
- Develop a medical accessibility video
- Improve the website, make it more accessible
- Begin exploration of what it take would for the Council to be an independent entity
- Define the first task of the legal task force

Long-term goals:

- Within three years, Council will produce best practices guide
- Increase use of Council resources so that we can demonstrably measure that the Council is reaching ten percent of the constituency.

Joan summarized that Leisa would submit her report and the Strategic Planning Committee could meet and have a plan of recommendation by the August meeting. (ACTION--Leisa to submit her report in two weeks.)

She asked the Council members to e-mail comments they forgot to say, or were to shy to say and they will be included in the report. (ACTION)

[eflynn@cob.fsu.edu](mailto:eflynn@cob.fsu.edu)

3:30 Break

FCCDHH QUARTERLY MEETING  
MAY 10, 2007  
CROWNE PLAZA HOTEL  
WEST PALM BEACH, FLORIDA

PUBLIC COMMENTS:

4:10 The meeting resumed for public comment, with an introduction of Council and support staff and service providers.

Joan made procedural announcements (ALDs, comment cards, time limits, followup of concerns by the Council in the future), and welcomed the members of the public who had come to speak.

(1) Sandra Pait: Interpreter issues in medical settings and the education of deaf children. There is a huge need for day schools for deaf students with a large peer group.

(2) Tonya Fox Shaw: Coordinator of Patients with Special Needs in the Memorial Healthcare System. She asked what initiatives are going to be made with the funding of interpreters in the healthcare system, especially with decreasing revenues and other social needs. It really is a struggle because people wait till the last minute. Rick and Chris talked about approaching the doctors about a trust fund, but commented that they didn't seem to be interested.

(3) Joan Gindlesperger, Director of the Deaf Service Center of Palm Beach County: Spoke about medical accessibility for deaf people and improving interpreter services and working for licensure.

(4) Kay Crickmore: Her son is a student at Florida School for the Deaf and Blind (FSDB); they don't provide interpreters for communication with the parents, and parents are unaware of what they can do to make FSDB supply interpreters for the kids. A second issue was that Sorenson Video Relay Services came to her house to set up VRS and it didn't work with the satellite service and the technician didn't know it wouldn't work with her system and neither did the second technician.

(5) Fred Schott: Works for the Deaf Service Center of Palm Beach County. Wanted to echo what Joan Gindlesberger said regarding continuation of and increased funding. He talked about a continuum of care. He thinks we need a mechanism in place for making sharing of information possible between agencies and entities which provide direct services to consumers who are deaf or hard of hearing.

(6) Emily Taylor Snell with Florida Outreach Project: She explained that the focus of her organization is on young people who have vision or hearing problems, not all of whom have cognitive problems, but who may be assessed as having cognitive difficulties.

Families are often unaware of what is involved with getting a “special” diploma, which may not be the best option for that child’s future.

(7) Hilary Ainbender: She used to be an employee at Gallaudet University. Florida is way behind other places regarding deaf people. Job opportunities are practically nonexistent for deaf people due to the attitudes of employers. The interpreting situation in Florida is her second concern. She taught interpreting in Maryland and Delaware before. There are interpreting schools in Jacksonville and Miami and that’s it. Her third issue is closed captioning. It’s inconsistent and garbled. Her fourth comment was about her experience with a doctor’s visit after surgery. Her doctor said he wouldn’t hire an interpreter because it would cost more than malpractice insurance. Also, she went to a doctor’s office and there was a television on and she asked for the remote control so she could put on captioning and she was quite rudely denied.

(8) Rita Harold has lived in Florida for more than 12 years and witnessed first-hand the lack of information and captioning during the 204 hurricane, and they video-taped the captioning to illustrate how awful it was, and the station manager said that was terrible, and then they never heard from him again.

(9) Joseph Pfeifer is 17 years old and he’s in a mainstream program all day. He does everything his mainstream friends do, but he doesn’t have a cell phone with him because he can’t afford a phone, and he can’t call his parents to come pick him up. His friends have to call and speak for him. He wants a phone for himself. “Phone service for deaf teenagers, that’s what I’d like.” Chris answered that the law supports land lines but not wireless, and we are working on that, maybe in a year it will happen.

(10) Antonio Mueller from St. Lucie County: There are not many interpreters in her area. The yellow pages interpreters, doctors, insurance, Social Security, all have been called and they want to know how much interpreters cost. The Deaf Service Center has no qualified interpreters or services. The Deaf Service Center was contacted again and again was unable to provide qualified interpreters for her during certain situations. Her 15-year old son has medical issues and she needs the Deaf Service Center to bring a qualified interpreter to her home to interpret, and the Deaf Service Center says she is a no-good person and they can’t help her. Her grandson has serious medical issues, he lives in a hospital in Miami, and she needs deaf services to bring an interpreter so she can communicate with her grandson. Rick (Kottler) addressed the issue of the Deaf Service Center’s interpreters. Interpreters contacted by the center have a choice whether to accept a job or not. In this case, the interpreters chose not to provide services. The center does not have any contracted certified interpreters, they have to rely on deaf communication specialists. The Deaf Service Center doesn’t say anything about the client when they do ask for services, and once they ask for services for a client, they have fulfilled their obligation. Rick Kottler responded that the Deaf Service Center had tried to work with her and to help her, but they could not control individual interpreters who refused to interpret for her.

(11) Ali Blaylock: She came to talk about interpreters and interpreting services. The licensure bill did not pass, but she wants the council to be aware of several issues that arose during the session. She applauded the work the council did on the medical accessibility task force, with the Florida Hospital Association. She spoke of an incident where a pregnant woman with a high-risk pregnancy who was also deaf went into labor, begging for her interpreters who were on call waiting for the birth. The baby died during delivery with no interpreter for the mom. There was another issue regarding the public defender's office not providing interpreters for a client who "wasn't deaf enough". There is no mechanism for deaf people to complain in the State of Florida. "This is not talking about Target or Walmart, this is life and death issues." She wants interpreter training programs in this area, nothing sufficient currently exists.

(12) Patricia Schafer: She lives in Port St. Lucie. She went to a doctor and found out she needed a mammogram, but everything was fine after the test. She went to hospital right away and had an interpreter at both the hospital and doctors' office. She had no problems and just wanted to say thank you!

(13) Beth Bystrycki. She has been using the Deaf Service Center of Palm Beach County and it is wonderful. She had a lot of people coming to here office who need advocacy assistance. She herself has Usher's syndrome which is getting worse, she is worried about hurricane season. They have no generator and have had to endure a week at a time with no power. Could FEMA assist with getting a generator? Joe responded to her by asking her to join the new deaf-blind association.

(14) Delores Somers—She turned in a card, but there was no comment.

(15) Maureen Whetham: President of the Palm County Association of the Deaf. She is concerned about closed captioning. She wanted to collaborate with the Council in the future for help for senior citizens.

(16) Judy Martin, Vice President of Jacksonville chapter of HLA-FL. High definition TV is coming and it seems that high-definition TV doesn't support closed captioning. They had three technicians out to the house, and they never could figure out how to get it to work. Captioning appears, then immediately disappears, or slips off the screen or converts to Spanish. She wants the Council to spread the word to the FCC.

(17) Karen Curran: She is speaking on behalf of her husband. She is secretary of The Deaf and Hard of Hearing Services of the Treasure Coast. They had a deaf lady staying with them during the two major hurricanes they endured two hears ago. She could listen to her radio, but when they were told to go to their safe room, she started thinking, "what do the deaf people do to get emergency information—maybe through their sidekicks?" Rick responded that they met with NOAA (National Oceanic and Atmospheric Association) and there's not an easy way. He's learned it needs to be something on the statewide level. Chris responded that they are looking at the wireless request to accompany that need as well. Hillary commented that she had bought a battery-operated TV that didn't work either, she returned it to the store after the hurricane had passed.

(18) Hilary Ainbender returned to the microphone to comment about the danger to deaf people during hurricanes. She had no service to her pager. She thanked Chris and the Council for all the work they had done.

(19) Elizabeth Cohn: Hearing parent of a daughter with bilateral profound deafness which was not diagnosed until 14 months of age. She has auditory neuropathy, which the pediatrician thought was an excuse for her failing the otoacoustic exam. She would like a letter to go to the pediatricians in the area explaining auditory neuropathy.

(20) Joel Silberstein: Recently moved to Florida from South Carolina, about a year ago. He's met a lot of young deaf people who have no jobs. He suggested they go to VR and they respond that they've been there and it does no good. He met a deaf leader who acknowledged that Florida is one of the worst states for employment of the deaf. It wasn't that way in North Carolina or South Carolina where he used to live, they had training, placement, etc. He noticed the Council had no representation from Vocational Rehabilitation Services and he thought they should be a part of this Council. Chris explained that in Florida VR is under the Department of Education, and he further expounded on the composition of the Council.

(21) Unidentified speaker commented that the Council could certainly use representation from the Social Security Administration.

(22) Andy Saltzman: He came down with a stroke a year ago, and he was in the hospital for a week without an interpreter. He kept asking for one, and he and his family were all upset. He was then transferred to Broward County Hospital for two weeks. He got incredibly sick of writing notes. He got a refusal from the doctor's office to provide an interpreter. They said it was too expensive.

(23) Peter Elwell: He turned in a card, but had to leave before he was called.

(24) Emily Taylor Snell: She applauded the Council for being in existence and the opportunity to hear all these comments. She was critical of the Council only having one deaf-blind voice. She welcomed the Council to take advantage of all the resources that Florida Outreach Project has to offer.

(25) Elizabeth Cohn for second comment: Her daughter is two years old and she can't go on (playground) slides because she has bilateral Cochlear Implants. Someone said there is a playground in Palm Beach County with plastic slides. She said she would try to go there.

(26) Deborah Wesson Gibson: She thanked the Council for the important work they are doing. She is speaking on behalf of a few deaf friends who are elderly and ill. A patient was given the wrong medication due to erroneous finger-spelling. Another got inadequate training on in-home oxygen use. With low quality interpreting service, a young couple didn't understand they didn't have to keep coming to the doctor—she is very concerned

about quality. She owns an interpreter agency in Palm Beach County called Signs of Excellence, and she also went to Tallahassee this past session and spoke before the legislature in support of the licensure bill. Her impression is that they have more and more legislators on board.

With some closing comments from Joan Haber about the schedule on Friday, the meeting adjourned.

6:02 p.m. Council recessed until 8:30 a.m. Friday morning.

FLORIDA COORDINATING COUNCIL  
FOR THE DEAF AND HARD OF HEARING

QUARTERLY MEETING  
MAY 11, 2007

THE CROWNE PLAZA  
1601 BELVEDERE ROAD  
WEST PALM BEACH, FLORIDA 33406

The meeting convened at 8:39 a.m.

Joan Haber called the meeting to order and began introductions.

Members present: Joan Haber, Rick Kottler, Tanya Ward English, Laurie Gaylord, Randy Ellsworth, Carol Christopherson, Evan Goldman, Eloise Williams, Carolyn Franklin, Joe Naulty, Chris Wagner, Lisa Schaefermeyer, and Karen Anderson, DOH Liaison and Mary Grace Tavel, Administrative Assistant.

Service providers: Interpreters Tony Bray, Craig Anderson, Brenda Stansbury and Corey Langridge; CART provider, Deeana Beonau; Sound by CODASound; and SSP, Amanda Brata.

Members absent: Sarah Harris, Stan Gustetic, John Jackson, Julie Church.

Tanya made a motion to accept the minutes from the February meeting as corrected. Laurie Gaylord seconded the motion and the motion carried.

Action Items from February meeting:

- (1) Tanya gave a report on the position paper in support of Training for Realtime Writers Act of 2007. Tanya read the position paper, and a show of hands indicated approval of the paper.
- (2) Laurie Gaylord was to contact the school board association about purchasing captioned school media. Sometimes the projectors don't have decoders to show the closed captioning. The school boards need to ensure both.
- (3) Randy was to give Joan contact information about John Walker, which he did at the meeting.

The Event Planning Report was given by Joan in the absence of Sarah. She read aloud the requirements of a submittal for an event. Tanya asked about the request she made to Sarah regarding the Florida Court Reporters convention that's being held at the end of September. She had asked for some dollars from the Council to have them sponsor a seminar for CART training, which would be a direct benefit. She asked for clarification of whether that sort of event would fall under this category or something else. Lisa asked

if having an exhibit table and not having it be manned would be an acceptable alternative. (ACTION—Tanya and Lisa to get all paperwork in order and work with Mary Grace prior to approval at August meeting.)

Eloise Williams gave the financial report for the last meeting of the year. The entry for Liquifusion needs to be amended from \$2,000 to \$2900. (ACTION, Mary Grace) Currently it appears as though the Council will be reverting about \$88,000 for the year.

Eloise suggested we ask for an outreach specialist funded at \$70,000 which would use up the reverted monies in the next fiscal year. The dollars have been appropriated and this is the time to start working on it, so that we can start spending it July 1. (ACTION, Karen and Eloise to investigate the creation of this position as a shared position, but starting around December, not October, which would only necessitate expending part of the \$70,000.)

Rick Kottler gave the Medical Accessibility Task Force update. The training seminar was not as well attended as everyone had hoped, but it might be taken on the road in September. The training video will probably require another meeting with the FHA. Chris asked about specifications for the video. Rick responded: 15-minute training video without professional actors, in one location, in one day. (ACTION—Mary Grace to solicit quotes for video.)

Joe Naulty gave a report on his attendance at the National Association of Governors' Committees on People with Disabilities in Orlando, April 29—May 1.

Joe needs new business cards. Nice ones.

Joan recognized Carolyn and Evan who are retiring from the Council after this meeting. She presented each with a plaque of appreciation.

Break: 9:45 to 10:00.

Meeting reconvened at 10:07 a.m.

Rick registered a strong objection to Antonia Mueller's comment during the public comment time yesterday. He explained that she had made untrue accusations with no proof and that would not be tolerated by him in the future.

Chris commented that a lot of the statements that were made last night were not caught by the interpreter, who was not catching all that Antonia Mueller or other members of the public were saying.

Tanya addressed Tonya Fox Shaw's comments, and asked if the hospitals could have a fund for interpreters. The doctors as a group rejected it, but the hospitals might be willing to buy in.

Joe commented on what a struggle it was to keep the deaf service centers afloat, financially.

Tanya talked about the captioning and garbled captioning. She is going to enlist Dee Boenau's help in coming up with a checklist that people can use to check the equipment in their house that they can run through before they call a station or an engineer. She also suggested that people not call a station about problems, but e-mail the station or cable provider so that all the information is there in one place and coherent for the provider to refer to.

Chris asked if we could invite someone from the National Association of Broadcasting to the Council to address some of these concerns. It is a prevalent concern at our meetings.

Rick made a motion that Joan send two letters out, one to the FCC and one to Comcast. Randy seconded it, and the motion passed unanimously. (ACTION—Joan)

Chris made a motion that staff obtain interpreter certifications prior to meetings. Tanya wanted to amend that to include CART provider as well. Randy seconded the amended motion. The motion passed unanimously. (ACTION—Mary Grace)

Lisa gave the legal task force initial report. She put Sharon Caserta on speakerphone to participate in Lisa's presentation. (ACTION—Mary Grace to copy Lisa's report from e-mail to FCCDHH file and make task force file.)

Lisa made a motion that the Council approve \$10,000 for the first meeting of the task force, to be held in conjunction with the Jacksonville (August) quarterly meeting of the Council. The motion was seconded by Carol. Rick asked for clarification of travel reimbursement—for Council members only or all? It was decided to cap the first meeting at \$10,000 for all expenses, and then re-assess membership, reimbursement, etc. (ACTION—Mary Grace to check on video conferencing capabilities and cost).

Evan gave the legislative committee report. Licensure fell short this year, but not for lack of effort. It was not a good session for human service issues. The Council voted in February to support the Children's Cabinet. That did pass! There were bills related to emergency accessibility. Evan encouraged everyone to make the most of their time by meeting individually with hometown legislators, especially during the summertime.

Chris asked about the 911 bill waiting for the governor to sign. (ACTION--Evan said he would check into it.) Chris had gotten an e-mail from Susan Counts of ADAWG about language in that bill concerning issues that weren't addressed regarding deaf and hard of hearing people in the state. HB 921 and 919 are at issue.

Lisa commented on the licensure bill. She said they did not meet any legislator who was against the bill. They are working with the staff of Department of Business and Professional Regulation who made an extra effort to work with them on the language.

Evan suggested using SWOT analysis, particularly the threats (T) as applied to the licensure bill. He suggested that the folks working toward licensure get people who may not be wholeheartedly against them to at least stand on the sidelines and not work actively against them.

Joan asked whether CIBRs (Community Issue budget Requests) were just useless. Evan likened them to turkeys. And he added that this was not a good year for turkeys.

Tanya gave a report on the state of the website. The website will have a functional search feature, and updating will be automatic. She reported that the editor from Liquifusion was much easier and less time consuming than the one at Ecisive. Within the next month, the switchover should be effected and then updating will begin in earnest. Joan asked if the public comment card could be put up so that people could just submit the card from the website. (ACTION—Tanya or Mary Grace to see that Liquifusion gets asked to do this.) Rick asked about posting a link to the FHA link for the Medical Accessibility book. (ACTION—Tanya or Mary Grace to get this done.) (ACTION--Tanya mentioned that she wanted to ask them to increase the font size overall.)

Karen gave the staff report. She related that the Ron Sachs purchase order had been denied, and shared that the Council was effectively told that they had to purchase from the lowest bidder, not the price leader, regardless of justification.

Karen also shared the interest OPPAGA had expressed in the Council resulting from Chris' address to the appropriations committee in March.

(ACTION--Karen to send Evan the names of people who Karen and Mary Grace talked to from OPPAGA.)

Chris expressed concerns about FCCDHH having to accept the lowest bidder for accessibility accommodations. He and Tanya will review the RFP for interpreters and CART providers for the coming year, and check the qualifications and specifications. (ACTION—Mary Grace to get current specs to Chris, Tanya and Lisa.)

ACTION--Eloise to send purchasing rules to Karen and Mary Grace next week.

ACTION--Tanya and Mary Grace investigate being able to track the number of hits on the website.

12:10: 15-minute break.

New Business:

Announcements:

Eloise reported that Ambassadors for Aging Day was a huge success.

Eloise also reported that Lissette Mollina from The DeafSun project came to Elder Affairs to talk about elder abuse. They will be collaborating on the Florida Coalition for Domestic Violence.

Eloise reported that Margaret Lynn Duggar had been hired by her agency for redevelopment and reorganization of Elder Affairs. Margaret Lynn Duggar asked Eloise for a position paper on how to better serve the elder affairs population, which she had sent.

Carol asked for informational items for the Governor's Hurricane Conference in Fort Lauderdale on May 14—May 18. (ACTION—Mary Grace coordinate with Carol to get materials to her.)

Chris commented on Margaret Lynn Duggar's qualifications and volunteered to send Carol a PowerPoint. (ACTION)

Laurie stated that the Alexander Graham Bell's new slogan was "Advocating Independence through Listening and Talking." The state is doing a much better job with newborn screening.

Joan talked about her communications with the board that oversees the audiologists about telecoils. They posted Joan's letter in their newsletter and encouraged their audiologists to communicate more with their patients. Joan also sent a letter to the editor of "The Hearing Journal" reacting to their statements about telecoils and the editor responded, asking permission to put her comments in a future issue. Karen said that publication had the largest circulation of any in its field.

Joe announced that on June 15 he would be married 50 years to Arlene M. Naulty.

Carol talked about the hotel's response to accessibility accommodations, and their lack of awareness.

Chris announced that he had left the Community Center for the Deaf & Hard of Hearing of Manatee and Sarasota to become the new vice president of marketing for CSDVRS Video Relay Service Company.

#### Action Items:

Eloise made a motion that the Council budget \$100,000 for one FTE position to be shared by two people which figure would include travel and indirect costs. Carol seconded the motion. Rick commented that we were short of a full year, so it really wouldn't be the full \$100,000, more like \$70,000 since that wouldn't even be effected until October 1, 2007, and we could delay it until December. Eloise amended her motion to \$70,000 and Carol seconded the amended motion. After some discussion, the motion passed unanimously.

ACTION--Eloise and Stan to present new budget in August.

Eloise suggested that people make notes on their budget sheets to project expenses for next year. There was an involved discussion about individual line items in the budget. Ultimately, Eloise suggested everyone make their own notes, comments and wish list and send them to her, Stan and Mary Grace well before the meeting in August so that they could have the budget prepared and ready for a vote. (ACTION—ALL COUNCIL MEMBERS) (ACTION—Karen to pursue setting up the FTE to be a shared position within the Department of Health and communicate her findings to the Executive Committee.)

Joan asked whether anyone could help staff the booth at the FAD conference in July. She asked Mary Grace to attend on behalf of the Council. Eloise had already requested approval from her agency to attend that conference and thinks she will get approval. Carol volunteered to go if her training schedule permitted it. Chris assured the Council that accommodations would be provided because Eloise and Mary Grace are not proficient at signing.

Joan suggested that the meeting in Jacksonville be two full days. There was a general consensus that two days would be preferable. (ACTION—Mary Grace to book the room at the hotel for 3 full days (Wednesday, August 22—Friday, August 24, and coordinate with Lisa on the legislative task force meeting to be held on Wednesday.)

Tanya thanked Carolyn for her service to the Council.

Rick made a motion to adjourn, Randy seconded the motion and the meeting adjourned at 1:17 p.m.

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**ACTION ITEMS**

- (1) Leisa Flynn to submit her Strategic Plan report to the Council within two weeks. (Done)
- (2) Leisa Flynn asked the Council members to e-mail comments they forgot to say, or were to shy to say to be included in the report. (Done)
- (3) The Strategic Planning Committee shall meet and have a plan of recommendation by the August meeting. (Chris)
- (4) Tanya and Lisa to get all paperwork in order for sponsorships/scholarships they intend to request at the August meeting and work with Mary Grace prior to approval at August meeting. (Done)
- (5) Mary Grace to amend the budget entry for Liquifusion from \$2,000 to \$2900. (DONE)
- (6) Karen and Eloise to investigate the creation of an outreach position as a shared position, starting around December. (DONE)
- (6A) Karen to pursue setting up the FTE to be a shared position within the Department of Health and communicate her findings to the Executive Committee. (In Process)
- (7) Mary Grace to solicit quotes for Medical Accessibility training video. (Done)
- (8) Tanya to enlist Dee Boenau's help in coming up with a checklist that people can use to check the receiving equipment in their house that they can run through before they call a station or an engineer with a closed captioning problem.
- (9) Joan to invite someone from the National Association of Broadcasting to the Council to address broadcasting concerns at one of Council's upcoming meetings. (DONE)
- (10) Joan to send two letters out, one to the FCC and one to Comcast regarding recurring complaints heard during public comment. (DONE)
- (11) Staff (Mary Grace) is to obtain interpreter certifications and CART provider certifications prior to future meetings. (DONE)
- (12) Mary Grace to copy Lisa's report from e-mail to FCCDHH file and make legislative task force file. (DONE)
- (13) Mary Grace to check on video conferencing capabilities and cost for legislative task force meeting in Jacksonville. (DONE)

FCCDHH  
Quarterly Meeting  
May 10 & 11, 2007  
Action Items

- (14) Evan said he would check into the status of the 911 bill which is waiting for the governor's signature.
- (15) Tanya or Mary Grace to see that Liquifusion gets asked if the public comment card could be put up so that people could just submit the card from the website.
- (16) Tanya or Mary Grace to see about posting a link to the FHA link for the Medical Accessibility book on the FCCDHH website.
- (17) Tanya or Mary Grace to ask Liquifusion to increase the font size overall. (DONE)
- (18) Karen to send Evan the names of people who Karen and Mary Grace met with from OPPAGA. (DONE)
- (19) Chris and Tanya will review the RFP for interpreters and CART providers for the coming year, and check the qualifications and specifications. (DONE)
- (19A) Mary Grace to get current RFP specs for interpreters, C.A.R.T. and Sound to Chris, Tanya and Lisa. (DONE)
- (20) Eloise to send purchasing rules to Karen and Mary Grace.
- (21) Tanya and Mary Grace investigate being able to track the number of hits on the website. (ALMOST DONE)
- (22) Mary Grace to coordinate with Carol to get information materials to her for the Governor's Hurricane Conference in Fort Lauderdale on May 14—May 18. (MISSED)
- (23) Chris volunteered to send Carol a PowerPoint he did for the Governor's Conference on Emergency Preparedness last year.
- (24) All Council members to send ideas about the new budget to Eloise, Stan and Mary Grace by August 3, 2007.
- (25) Eloise and Stan to present new budget in August.
- (26) Eloise (if allowed by her bureau), Carol (if training permits) and Mary Grace to staff booth at FAD convention in July 5—7 in Orlando. (DONE)
- (27) Mary Grace to book hotel rooms in Jacksonville in August for 3 full days (Wednesday, August 22—Friday, August 24), and coordinate with Lisa on the legislative task force meeting to be held on Wednesday. (DONE)